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ScheduleSoft Launches Program to Help Make Workforce Scheduling Strategic for its Customers

Experts to share advanced techniques and best practices for managing fluctuations in demand while reducing labor costs, improving compliance and mitigating risk.

MADISON, WI, September 27, 2010 – ScheduleSoft, a leader in [workforce scheduling](#) software, today announced the launch of a new customer education and exchange program – ScheduleSoft TechEd. The TechEd program will be held quarterly and was developed to provide ScheduleSoft users access to workforce scheduling experts and the ability to share best practices for demand-driven scheduling. The two-day TechEd session will include best practices and discussion of the ScheduleSoft roadmap and hands-on training to provide users with the skills they need to take advantage of the broad functionality of ScheduleSoft’s workforce scheduling software.

“With ScheduleSoft, our clients have better visibility into their supply chain allowing them to respond to fluctuations in demand while saving between 10-30% in labor costs,” said Gregory Flessas, CEO of ScheduleSoft. “ScheduleSoft TechEd provides a forum for our customers to learn and share best practices that will help drive strategic results like risk mitigation, improved compliance and more accurate product costing.” With demand-driven workforce scheduling, labor requirements are linked to sales demand and operational plans, thereby optimizing factory labor and reducing costs.

The first session of ScheduleSoft TechEd was held in July in Madison, WI where ScheduleSoft is headquartered. “Our [customer base](#) continues to grow as does the size and complexity of the organizations using our solution,” said Jonathan Edwards, VP of

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Professional Services at ScheduleSoft. “Our goal for TechEd is to give users the knowledge and tools to get the most from their workforce scheduling solution.”

The next ScheduleSoft TechEd is scheduled for October 25-27 in Madison, WI. For more information visit www.schedulesoft.com/teched.

ScheduleSoft will be participating at the 13th [Annual HR Technology Conference and Exposition](#) September 29-30. Please visit us at booth #852.

About ScheduleSoft

Founded in 1997, ScheduleSoft is a privately held company based in Madison, WI. Since our inception, we have focused exclusively on developing workforce scheduling software robust enough to meet the requirements of the most complex work environments, and flexible enough to address changing business needs. With more than 150 customers scheduling for over 50,000 users, leading companies in many industries turn to ScheduleSoft to create an agile workforce that delivers business results.

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