

**FOR RELEASE SEPTEMBER 20, 2010**

**ScheduleSoft workforce scheduling software helps Oracle/PeopleSoft customers increase workforce efficiencies, minimize risk, and enhance service**

*With ScheduleSoft, one of nation's largest transportation infrastructure agencies creates an agile workforce that delivers business results*

MADISON, WI, September 20, 2010 – With a goal of increasing workforce efficiency while maintaining service levels in times of economic challenges, one of the nation's largest transportation infrastructure agencies turned to ScheduleSoft, a leader in [workforce scheduling software](#) who consistently helps clients achieve a 10-30% overall reduction in labor costs. This transportation infrastructure agency handles toll collections for over 200 million vehicles each year and is charged with ensuring the public safety of millions of people who use their facilities and services every year.

“Like many of our customers today, this organization has been forced to implement several cost control measures, while at the same time maintain the high level of service for which they are known,” said Gregory Flessas, ScheduleSoft CEO. “Workforce scheduling, once considered tactical, is now effectively integrating with enterprise systems like Oracle/PeopleSoft and allowing our customers to easily and effectively extend their PeopleSoft investment to realize additional operational benefits like reduced labor costs and improved regulatory compliance.”

***Increase workforce efficiencies***

ScheduleSoft provides customers using Oracle/PeopleSoft applications with more robust [workforce scheduling](#) capabilities without requiring costly customization. Managers at the agency are now able to leverage cost allocation data and leave and overtime balances from

- more -

their PeopleSoft applications. “This allows them to analyze all aspects of their labor allocation and costs in ways not possible before ScheduleSoft,” said Flessas. “The detail of the scheduling data and the ability to make this data accessible enterprise-wide in real time, allows for more control of critical resources and the ability to determine the effectiveness of resource allocation over time.”

### ***Improve compliance***

With ScheduleSoft, the agency is able to use skills data from PeopleSoft to ensure that only qualified workers are assigned to each job. In addition, since ScheduleSoft allows the agency to adjust staffing levels in response to both planned and unplanned events, public safety is never compromised and labor is deployed only where and when it is needed. Being able to capture data during the scheduling process and apply work rules as schedules are being created means complex work rules and payroll policies are being applied fairly and correctly helping reduce compliance risk.

### ***Enhance service levels***

Other scheduling challenges this transportation agency is frequently faced with include things like special events and highly variable passenger and commuter volume. These special situations require unique and complex scheduling considerations. To effectively schedule for these situations, supervisors are able to forecast the scheduling demand in advance and anticipate the correct staffing levels and assign the right resources. ScheduleSoft allows them to have pre-built “templates” with staffing levels identified for all types of situations – from fluctuations due to holiday traffic, to full-scale emergencies. The customer will now be able to use the data from ScheduleSoft to more accurately plan staffing in response to fluctuating coverage demands.

## About ScheduleSoft

Founded in 1997, ScheduleSoft is a privately held company based in Madison, WI. Since our inception, we have focused exclusively on developing workforce scheduling software robust enough to meet the requirements of the most complex work environments, and flexible enough to address changing business needs. With more than 150 customers scheduling for over 50,000 users, leading companies in many industries turn to ScheduleSoft to create an agile workforce that delivers business results.

Learn how you can get strategic value and gain a competitive advantage from your workforce scheduling. Visit us at booth #2623 at Oracle OpenWorld in San Francisco, September 19-23.

### Trademarks:

Oracle and PeopleSoft are registered trademarks of Oracle Corporation and/or its affiliates.

###

### Contact:

Mary Zinn  
ScheduleSoft Corporation  
455 Science Drive, Suite 250  
Madison, WI 53711  
(608) 807-4603  
[mzinn@schedulesoft.com](mailto:mzinn@schedulesoft.com)